

Commitment for Ideal Clinic elements 45

Services to adolescents and youths are provided in a manner that promotes their health, prevents illness and support their development.

45 *Adolescent and Youth Friendly Health Services are provided*

Process

- Step 1: Obtain the national policy for providing Adolescent and Youth Friendly Services (AYFS) from www.health.gov.za.
- Step 2: Posters promoting AYFS that is in-line with the policy is visibly posted at the reception and in consulting room where AYFS is provided. See [Annexure 17](#).
- Step 3: Include training on AYFS for all healthcare professionals on the facility's staff development plan.
- Step 4: Schedule in-service training for health professionals for providing adolescent and youth friendly services through the regional training centers. Record attendance in the in-service training book/file. See [Annexure 10](#) as an example.
- Step 5: Ensure that the Clinic Committee includes a representative of the adolescent and youth sector aged 16-24 years
- Step 6: When conducting the annual patient experience of care survey, ensure that at least 10% of the sample include adolescent and youth aged 10 to 24 years.
- Step 7: Complete the profile for adolescents and youth in the catchment area which includes their challenges, see [Annexure 18](#).
- Step 8: Verify that the facility provides adolescent friendly services, see [Annexure 19](#).